



Shareholder Communications Policy

Keeping Shareholders Informed

Arq Group aims to keep our shareholders informed of all important developments concerning the company. In order to achieve this, we communicate with our shareholders using the following means:

- notices and explanatory memoranda of annual general meetings;
- the annual general meeting;
- the annual report;
- the Company's corporate website (<http://arq.group>), which contains information about the Company including an Investor Announcements page (<http://arq.group/investor-centre/company-announcements>); and
- periodic investor briefings which are released first to the ASX and made available also through the Company's corporate website's Investor Announcements page.

With regards to registered holdings, shareholders can also contact the share registry, LINK Market Services, directly. Contact details are accessible from the Shareholder Services page of our website (<http://arq.group/investor-centre/shareholder-services>).

For any other queries, investors can contact us direct by emailing investor.relations@arq.group

External Auditing

Our external auditor attends the annual general meetings and is available at that meeting to answer shareholders' questions about the conduct of the audit and the preparation and content of the auditor's report.

